The Center improves access to quality behavioral health services for all children and families referred by area physicians.
Our Mission

To provide a thorough intake assessment and directly connect families with resources based on identified needs, removing the barriers that prohibit access to quality care.
THE FUTURE OF LEON COUNTY
A Report on the Status of Our Young Children

whole child
Professional Network

JUNE 2019
The Center’s History

2012-2016: Planning Phase
- Discussion and issue identification among Whole Child Leon Board Members and Community Partners
- Incubator for innovative programs to solve real problems affecting kids in our community.

2017: Launch Phase
- Official partnership formed with Tallahassee Pediatric Foundation to form the Center with a focus on behavioral health navigation
- Hired first staff navigator with financial support from local area early learning coalition
The Center’s History

2018-2019: Growth Phase
- Limited community infrastructure
- Received 1,900 referrals in first two years
- Established 33 physician partnerships
- Added 4 staff members
- Supported 6 interns

2019-2020: Evaluation & Expansion Phase
- Received FL-DOH funding in partnership with FSU College of Medicine to assist with program evaluation
- Received state legislative appropriation to expand services into nearby county after devastating hurricane impact
Behavioral Health Navigator

- Meet with physicians to identify and address community needs.
- Serve area youth aged 0 to 21 years, without cost to families.
- Maximize access to high-quality and culturally competent behavioral health services.
- Connect families to resources that will facilitate necessary prevention, diagnosis, timely treatment, and follow-up.
- Increase client quality of life.
Referral Process

- Referral
- Schedule Family
- Complete Intake Assessment
- Update Primary Care Physician
- Connect with Appropriate Services
- Follow-Up
Integration

- Overview: Integrated Behavioral Healthcare
- Coordinated
- Co-Located
- Integrated
Integration

- Patient navigation has been supported as effective in the reduction of health disparities through elimination of barriers and coordination of patient-centered service
- Physician buy-in
- Vetted network of providers
- Partnership with the FSU College of Medicine through DOH grant – promoting integration and continued education in local pediatric and behavioral health practices
Program Overview

- Over 2,200 direct physician referrals
- 25% no-show rate
- Science-practitioner model
- Continued growth & sustained partnerships
Challenges

• Access
• Area designated as underserved (Health Provider Shortage Area & Medically Underserved Area)
• Rural expansion in a hurricane-impacted county
• Community buy-in
What are our partners saying?

“Before, when a child came into my practice with a suspected behavioral health concern, there was nowhere to refer them. Now, thanks to Whole Child and the Tallahassee Pediatric Foundation, we know those children and their families have access to high-quality, culturally competent behavioral health services.”

– Dr. J.C. Singh, Pediatrician

“Working in the mental health field as a clinician myself, I still face many hurdles to accessing appropriate treatment for my child due to insurance restrictions, wait times, and the uncertainty of provider quality. The BHN program made navigating the barriers manageable and left our family feeling empowered.”

– Deidentified patient
How to Stay Up to Date?

Whole Child Leon Website:  
www.wholechildleon.org

Instagram: @pbhc_tallahassee

Facebook:  
www.facebook.com/TPBHC/
INVITATION: PROVIDER OPEN HOUSE

TALLAHASSEE
Pediatric Behavioral Health Center

WE ARE EXPANDING TO JACKSON COUNTY!
Join us for a Provider Open House at our new satellite office in Jackson County. Learn about the Center, its Navigator Program and how we can best partner to meet the needs of the children and families in our community.

09.19.19
THURSDAY
5:30-7:00 PM (CST)
PLAY BIG THERAPY & LEARNING CENTER
4540 LAFAYETTE STREET
MARIANNA, FL 32446

CONNECTING FAMILIES & LOCAL PHYSICIANS TO QUALITY BEHAVIORAL HEALTH SERVICES

For more information, call 850-692-3154.

Network and Outreach
Contact

Alexis Rojas, M.S./M.S.W.
Behavioral Health Navigator, Program Director
E-mail: arbhn.wholechildleon@outlook.com

Tallahassee Pediatric Behavioral Health Center
Whole Child Leon Professional Building
1126-A Lee Avenue
Tallahassee, Florida 32303

Phone: (850) 692-3134
FAX: (850) 765-9509